



# JAYPEE UNIVERSITY OF ENGINEERING & TECHNOLOGY, GUNA

(Accredited with 'A' Grade by NAAC and approved u/s 2(f) UGC Act, 1956)

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## Grievance Redressal Policy

Jaypee University of Engineering and Technology, Guna has established HR policy with a well documented 'Blue Book (Rules and Procedures)' in 2015 for the employees and a comprehensive document 'Academic System and Standing Orders' of the University that aims to address the grievances of the students. In addition a Code of Ethics document to guide staff and students has also been promulgated in 2021.

The University has constituted various committees as per the guidelines of the Government and other statutory bodies like UGC, AICTE and MPPURC to address the grievances of stakeholders. The University strives to redress grievances at the earliest through suitable mechanisms.

Grievance Redressal Policy ensures that no grievance goes unaddressed.

Prof. J.S.P. Rai  
Vice Chancellor